



U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

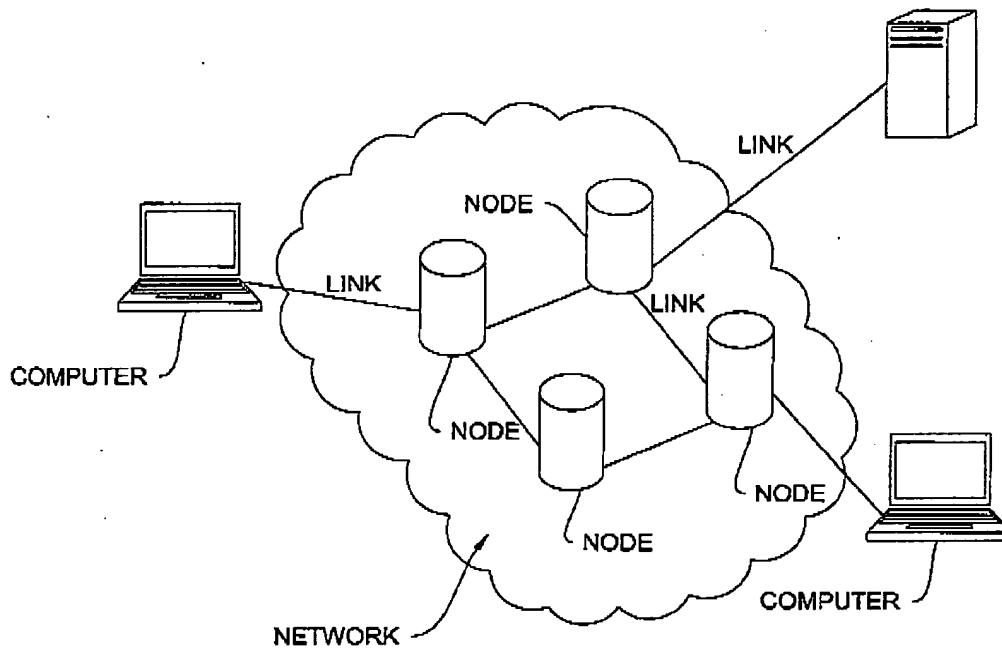


Fig. 1

U.S. Serial No. 09/578564
Firoiu; atty docket 120-137
Method and App for Queue Management
Mailed: May 9, 2005

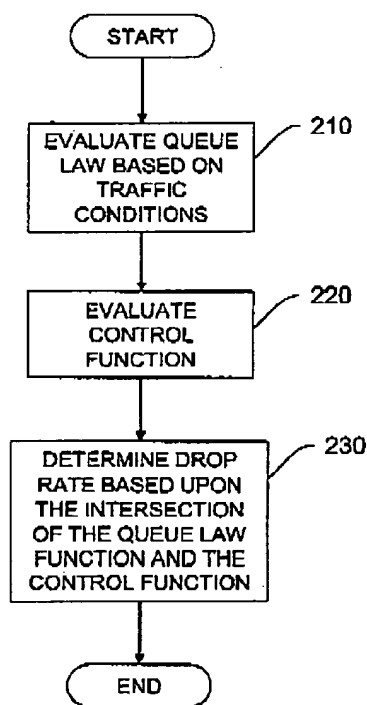


Fig. 2

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

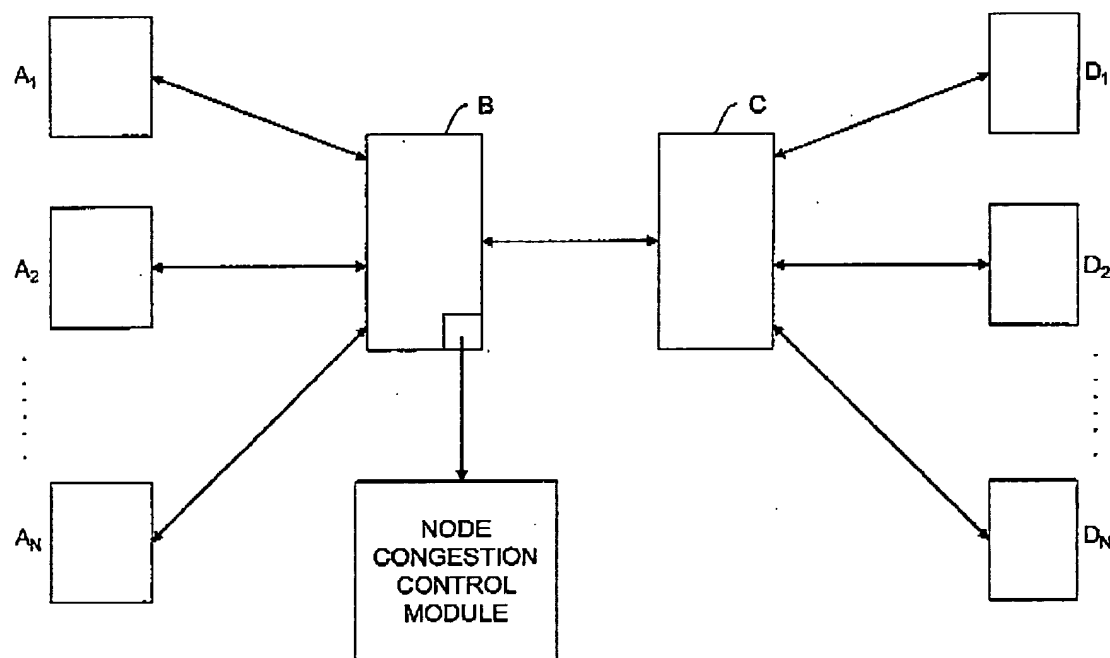


Fig. 3

U.S. Serial No. 09/578564
Firoiu; any docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

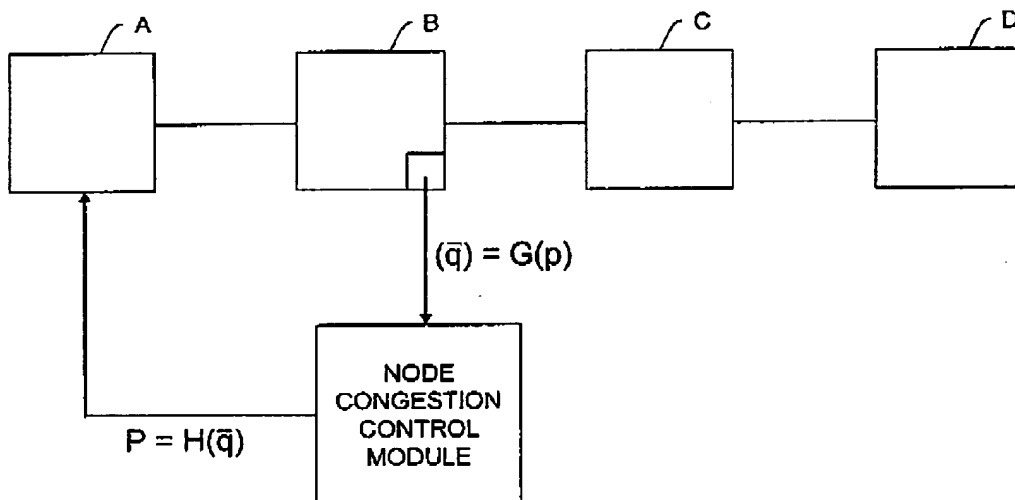


Fig. 4

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

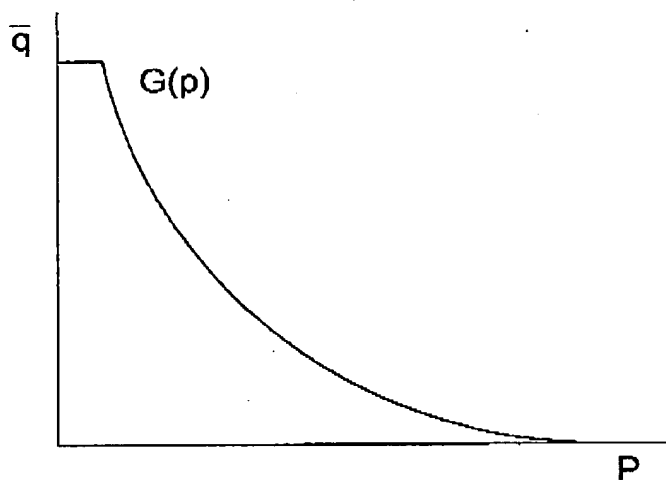


Fig. 5

U.S. Serial No. 09/578564
Firoiu: atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

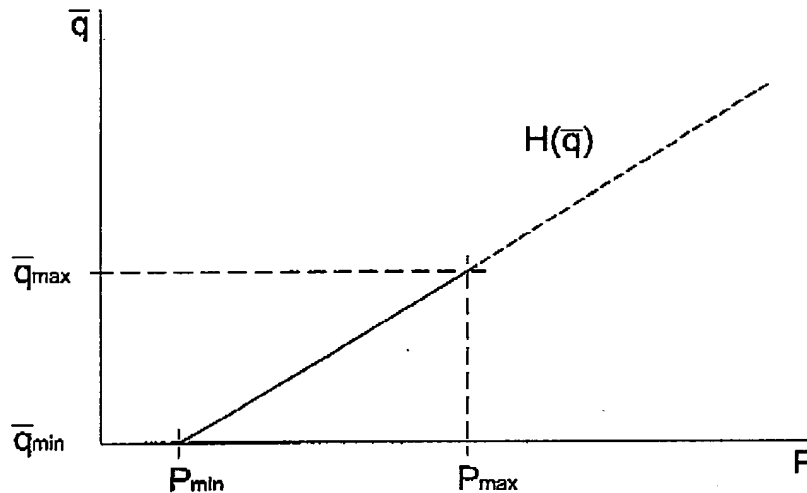


Fig. 6

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

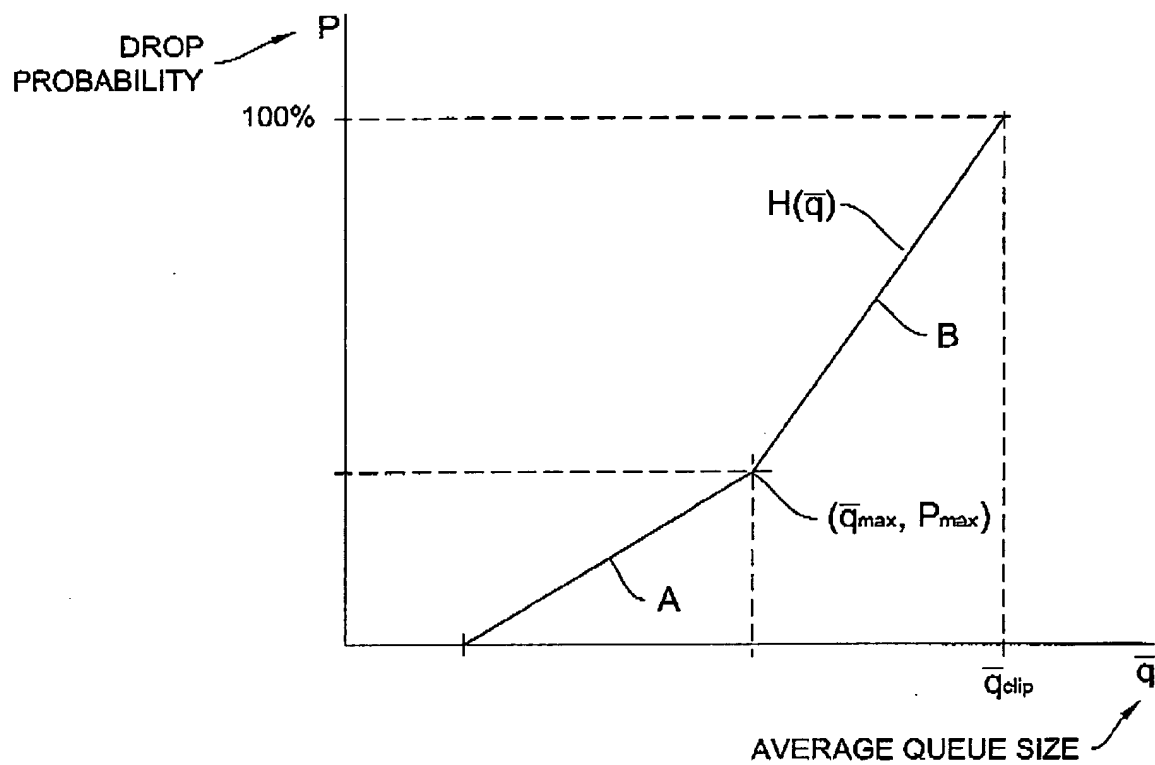


Fig. 7

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

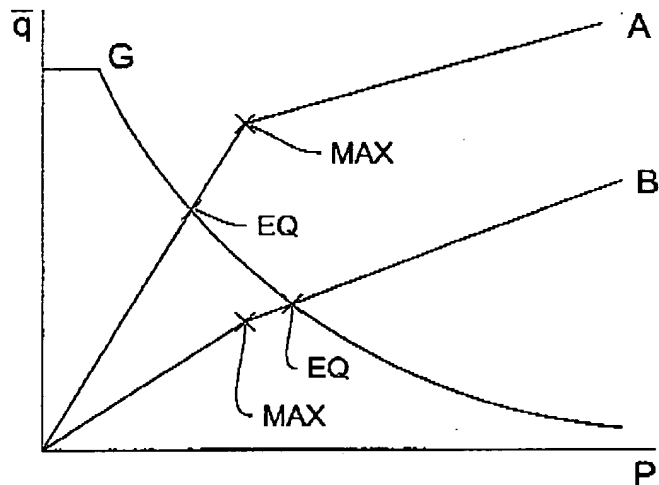


Fig. 8

U.S. Serial No. 09/578564
Firoiu; any docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

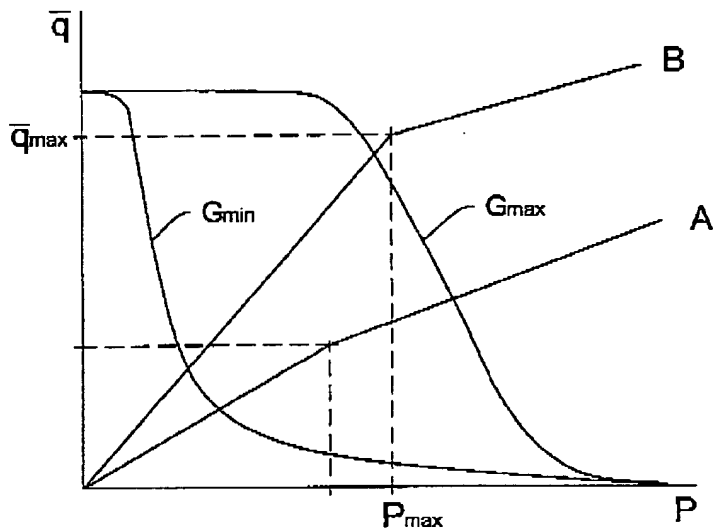


Fig. 9

U.S. Serial No. 09/578564
Firoiu; any docket 120-137
Method and App for Queue Management
Mailed: May 9, 2005

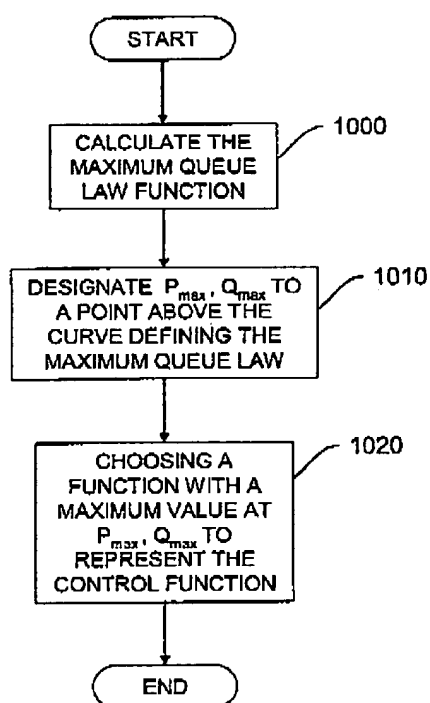


Fig. 10

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

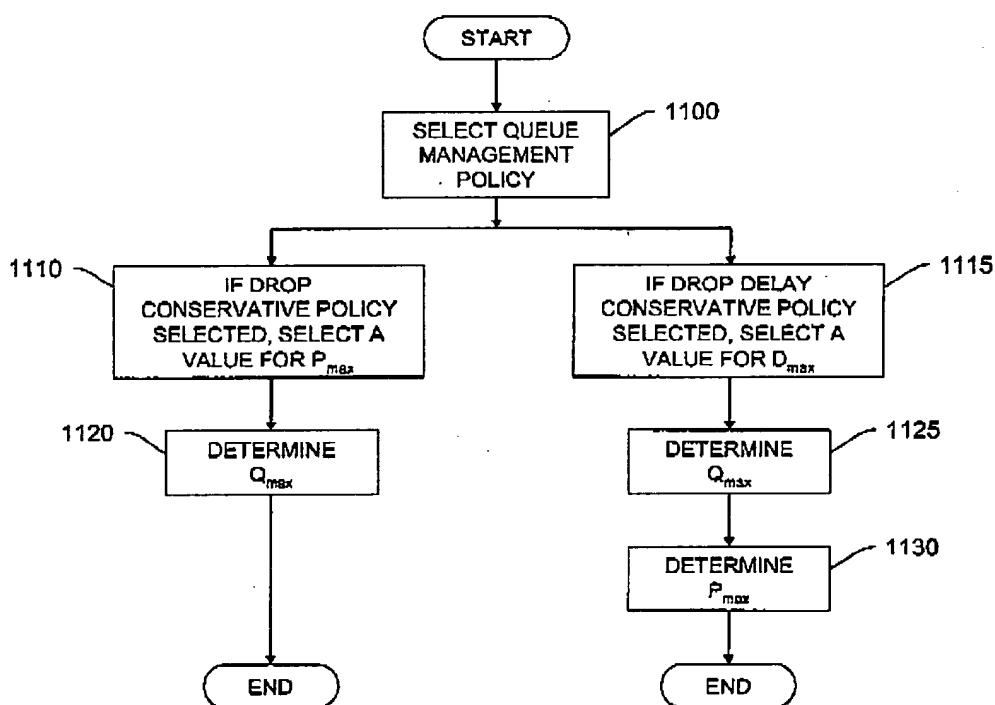


Fig. 11

U.S. Serial No. 09/575564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

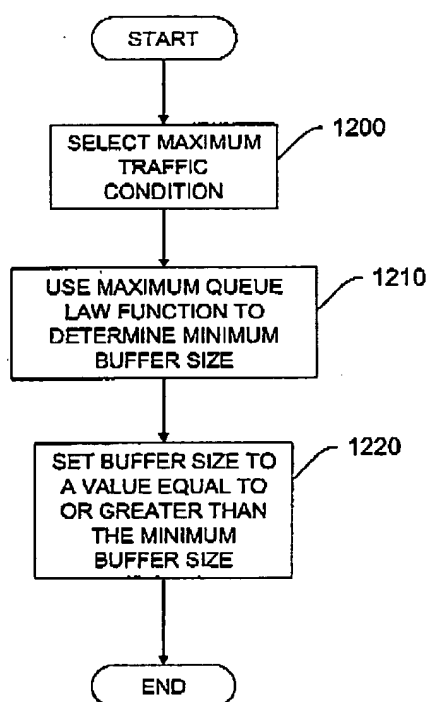


Fig. 12

U.S. Serial No. 09/578564
Priority docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

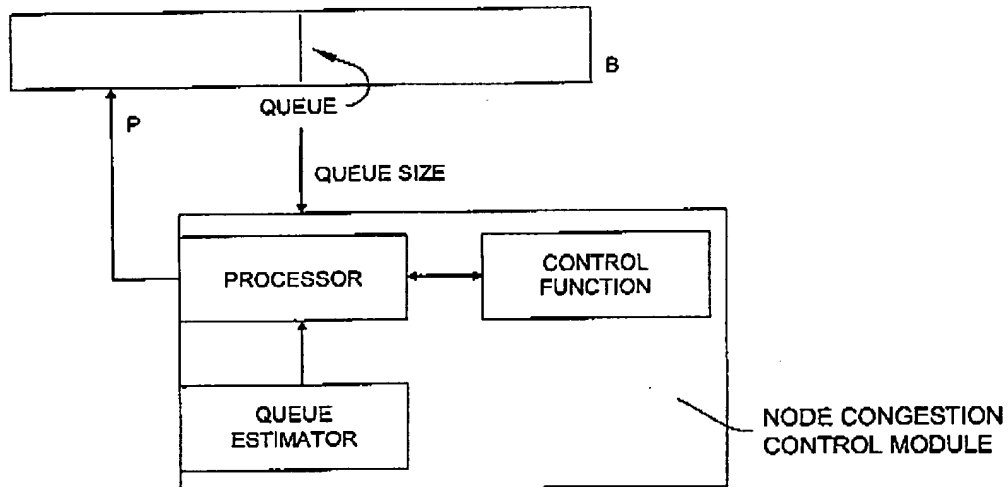


Fig. 13

U.S. Serial No. 09/578564
Priority: atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

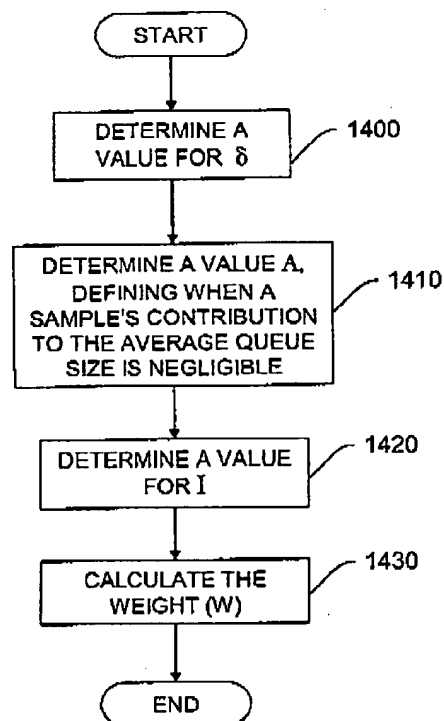


Fig. 14

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

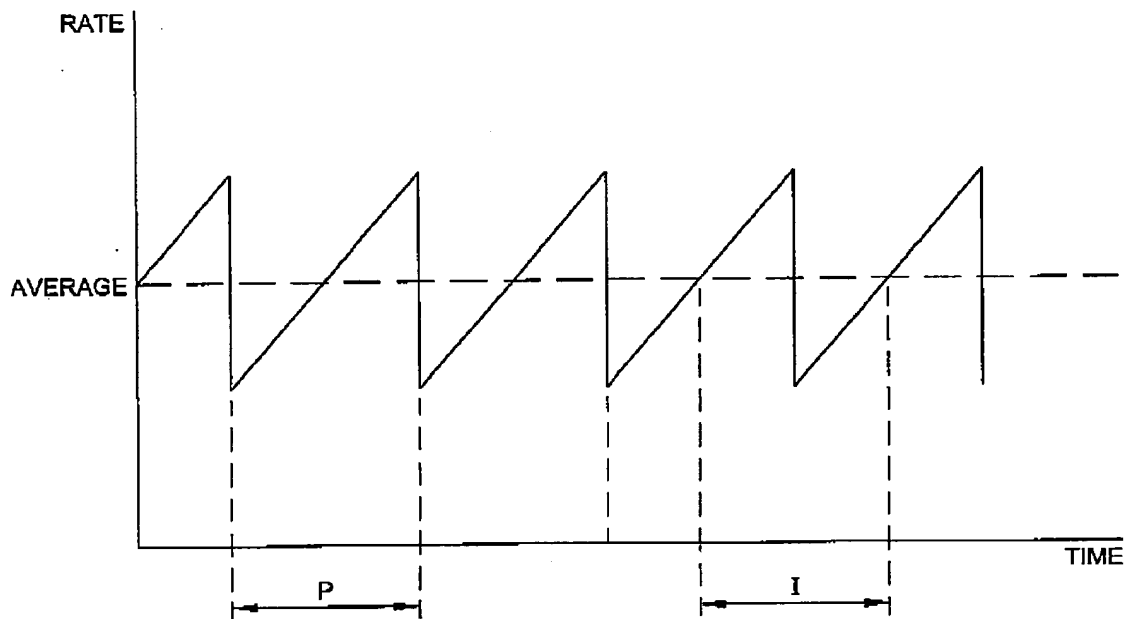


Fig. 15

U.S. Serial No. 09/578564
Firoiu; atty docket i20-187
Method and App for Queue Management
Mailed: May 9, 2005

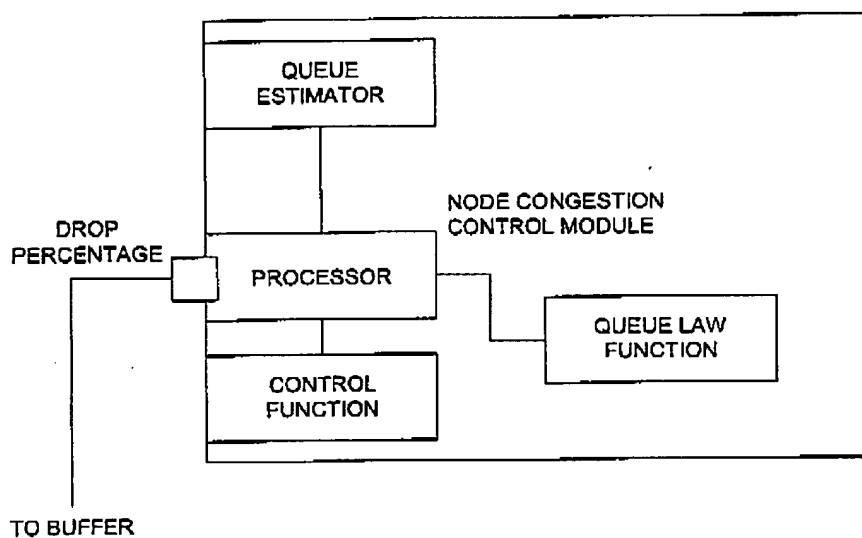


Fig. 16

U.S. Serial No. 09/578564
Firoiu; atty docket 120-187
Method and App for Queue Management
Mailed: May 9, 2005

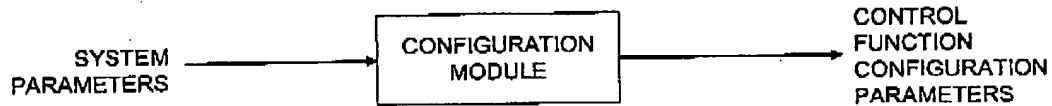


Fig. 17A

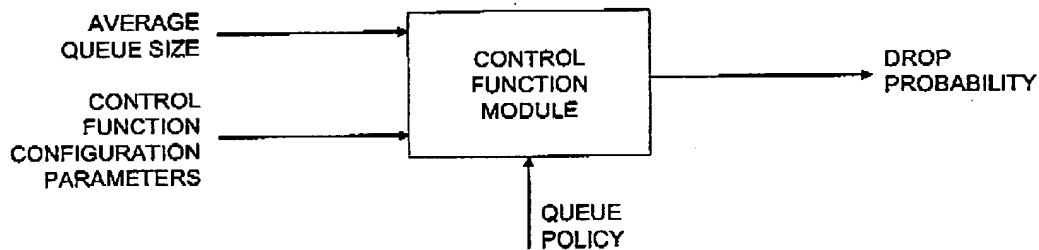


Fig. 17B

U.S. Serial No. 09/578564
Firoiu; atty docket 120-167
Method and App for Queue Management
Mailed: May 9, 2005

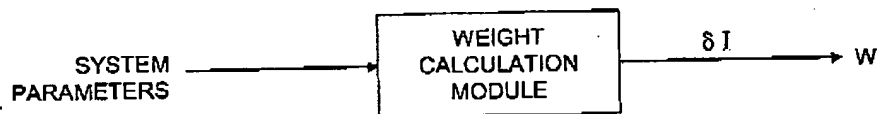


Fig. 18A

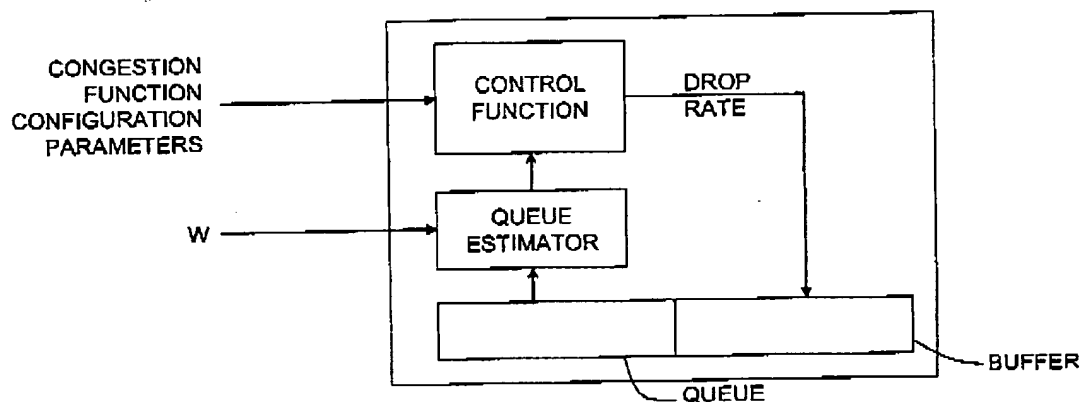


Fig. 18B